

Business Analyst

We are on a mission to transform insurance through the power of technology. Our next generation SaaS platform provides a single architecture that is uniting and strengthening the industry. Products, markets, channels and insurance parties come together seamlessly across all geographies. It is a new and exciting model, and it's shaping the future of insurance.

Our Singapore office needs a business analyst to help us achieve our goals. You will be part of an exciting and dynamic delivery team focusing on the entire software lifecycle and will work closely with our clients and our platform and design teams, ensuring they have everything they need to meet all their targets.

Job profile, skills and experience

Project delivery:

- At least 2-6 years working as a business analyst or a technical business analyst
- A background in insurance or the finance industry, ideally within digital transformation or technology-focused teams, although other backgrounds will be considered
- Continuous collaboration and communication are key requirements – you will be working with the delivery teams and must stay close to the technology
- A keen eye for detail -- you are quick to spot gaps and errors, and to recommend improvements, ensuring all output is of high quality
- You will need a clear understanding of all typical agile events, deliverables and tools
- A background in user acceptance testing (UAT)
- Excellent time management and the ability to prioritise according to business value and issue severity, and can work to strict and demanding deadlines

Client Interaction:

- You must work confidently and effectively with clients at all levels, ensuring smooth platform rollouts, and participate in activities such as gap analysis, platform setup, and training
- You must be comfortable facilitating business analysis sessions with client stakeholders and be skilled in identifying, defining and confirming requirements/user stories

Technical skills:

- Work with team leads to efficiently run agile delivery activities. You will maintain a detailed understanding of the backlog and help to ensure all required information is available for efficient delivery, on time and on budget
- Support operations when required to troubleshoot issues raised by live customers
- Able to work with equal confidence across engineering teams and commercial and delivery teams
- Hands-on experience with tools such as Jira and Confluence to support project deliverables – and you are familiar with core insurance platforms
- Domain is the name of the game - You have a good understanding in insurance and might even have professional experience in the domain

Our culture, your future

Working for Uncharted, you will be joining a global team with an exciting future. We are moving fast, taking technology to the limits, and reshaping the world of insurance. There is a creative energy and determination about everything we do, a collective commitment to transform an industry that is conservative, and tradition based.

That is why we need people who can share our vision, people with the conviction and qualities to make a real difference. Can you rise above the ordinary and the average? Do you have the drive and ambition to take insurance technology to new levels?

- You thrive on challenges and are never short of ideas and insights
- You see problems as opportunities to create something better
- You are confident working on your own initiative but are a committed team member who knows that great things can happen when the right people come together
- You take pride in your work – and the company you work for – and love being part of an organisation that has bold plans and innovation at its core
- You never forget that innovation and customer needs are inseparable

Other opportunities

We are always keen to speak to people with backgrounds and experience that could be valuable to Uncharted. So if this role isn't right for you, but you have other skills to offer, drop us a line at careers@uncharted.global

Note: Uncharted will not accept unsolicited resumes from recruitment firms. Nor will fees be paid if we hire a candidate for whom a recruiter has submitted an unsolicited resume.

We are an equal opportunity employer. Candidates will be judged entirely on individual merit.