

# Product Specialist

Uncharted is changing the way global insurers and brokers protect worldwide. Our B2B SAAS insurance technology is designed to micro-target and acquire direct insurance customers for a fraction of traditional acquisition costs. We enable our insurance clients to offer a tailored, scalable and data-driven purchase experience to set a new standard in insurance technology.

Our Singapore headquarters is searching for our next **Product Specialist**. You will be part of an agile team working throughout the entire software lifecycle and will be working very closely with our clients and our team of product owners and designers to ensure development teams have all necessary inputs to deliver efficiently, smoothly on budget and on time.

- As a Product Specialist you'll be modelling client's products in an Uncharted system configuration file, (JSON type format) through communication directly with our global clients to ensure all is confirmed, correct and clear
- You'll be working closely with our internal teams of business analysts, project directors and product experts to implement client products within the required project and BAU timeframes while also managing product releases and updates
- You will be acting as the support for product and platform UAT testing.
- Building genuine relationships with product owners within our clients to develop a detailed understanding of their business and their products, including analysing the feasibility of their future product development within our system
- You have a genuine interest in technology and business operations and you'll be constantly trying to improve and refine – our processes, our delivery, our technology. We are scaling globally and want to ensure we are always ahead of the curve

## ***Do you have what it takes?***

- With at least 2-5 years of experience within a B2B SAAS environment ideally within insurance or finance technologies you understand the day to day and are eager to take deep dive into the future of the industry with innovation and technology
- You've worked within a product, technical analyst or quantitative modelling capacity and will bring strong modelling experience with the ability to work through complex product models, roadmaps and product rollouts or delivery
- You've got a background in programming, an interest in code, configuration and tooling, and a genuine knack for solving business problems
- Your hands on experience will have you utilizing tools such as Jira and Confluence to support project deliverables
- Don't go chasing waterfalls - this is a semi-agile environment and you must have a clear understanding of all typical agile events, deliverables and tools
- A keen eye for detail - you are quick to recognise gaps, errors and improvements and can ensure all output is of high quality.
- Time management is the key to success - you understand the need to prioritize according to business value and issue severity and can work towards strict and quick deadlines

## ***Does this sound like you?***

- You fly by the seat of your pants and keep cool doing it – You're a cool headed, quick thinker, and a natural problem solver whether working internally or externally from engineering to C-Suite.
- A self-starter, an idea generator and a smooth executor - You are able to identify, create and execute. No egos here, just results
- Team first - You can pull yourself and the team from the lows, and also celebrate with the best of them on the biggest wins
- Simplicity from perceived complexity - You are a natural problem solver with a knack for identifying solutions in a creative and actionable structure
- You thrive in a collaborative, open and energetic working environment - Your ideas will be heard, your strengths will be exemplified and your areas of improvement will be addressed
- Domain is the name of the game - You have a good understanding in insurance and might even have professional experience in the domain

