Operability Engineer

We are on a mission to transform insurance through the power of technology. Our next generation PaaS provides a single architecture that is uniting and strengthening the industry. Products, markets, channels and insurance parties come together seamlessly across all geographies. It is a new and exciting model, and it's shaping the future of insurance.

Our global remote team is searching for an IT Operations Manager to help us achieve our goals. You will be part of an exciting and dynamic Platform team focusing on the entire software lifecycle. The Operability Manager builds foundational backend operations as well as tooling and automation to allow Uncharted to release and scale our platform reliably and predictably for scale.

Job profile, skills and experience

• Work closely with the Head of Technical Operations and senior development team to establish service level objectives and monitor to ensure the objectives are met for SRE.

• Strong hands on experience with Google Cloud Product (GCP) ideally, or AWS with the willingness to learn GCP.

• Troubleshoot and manage infrastructure support and application issues, and work with the development team to resolve issues.

• Proficient in scripting and developing infrastructure automation including areas such as scalability and security to dramatically improve the availability, scalability, latency, and efficiency.

• Understand and implement observability and understand an implement infra automation with Terraform and ansible.

• Champion the implementation of SRE globally and participate in stress, security, and performance testing

• Experience with microservices and even based architectures

•. Identify and improve on possible points of failure in the infrastructure/applications - Find the root cause through analysis so that the team can learn and improve our platform

• Perform application-related operations and management tasks to provision new customers, address operational requests, and keep the application running efficiently and effectively

• Experienced with modern DevOps engineering practices and comfortable with diverse technical problem sets, across the entire technology stack

• Versed in infrastructure as code practices using technologies like Terraform and ansible.

• Comfortable operating in environments subject to regulatory, compliance, and risk-based security requirements

Ideal Qualifications:

• Excellent knowledge in distributed architecture, Cloud, microservices, SOA, IaaS and PaaS

• Hands on experience with GCP or AWS, Terraform, Ansible and Kubernetes

• Design, code, document and test software across both frontend and backend primarily in TypeScript and Kotlin

• experience developing back-end software with Kotlin and/or extensive experience with front-end development using Vue.js and TypeScript

Our culture, your future

Working for Uncharted, you will be joining a global team with an exciting future. We are moving fast, taking technology to the limits, and reshaping the world of insurance. There's a creative energy and determination about everything we do, a collective commitment to transform an industry that is conservative, and tradition based.

That is why we need people who can share our vision, people with the conviction and qualities to make a real difference. Can you rise above the ordinary and the average? Do you have the drive and ambition to take insurance technology to new levels?

• You thrive on challenges and are never short of ideas and insights

• You see problems as opportunities to create something better

• You are confident working on your own initiative but are a committed team member who knows that great things can happen when the right people come together

• You take pride in your work – and the company you work for – and love being part of an organisation that has bold plans and innovation at its core

Other opportunities

We are always keen to speak to people with backgrounds and experience that could be valuable to Uncharted. So if this role isn't right for you, but you have other skills to offer, drop us a line at careers@uncharted.global

Note: Uncharted will not accept unsolicited resumes from recruitment firms. Nor will fees be paid if we hire a candidate for whom a recruiter has submitted an unsolicited resume.

We are an equal opportunity employer. Candidates will be judged entirely on individual merit.